

## TCS iON Interaction Manager

Connect and collaborate with customers and colleagues anytime, anywhere

TCS iON Interaction Manager is a cloud-based video conferencing tool that enables emerging businesses to conduct secure, encrypted video calls and events. Businesses can improve interaction and collaboration between teams and external clients through HD quality calls, view/listen to recorded meetings, and draw insights from real-time reports anytime, anywhere.

## 4 reasons to choose TCS ION Interaction Manager



Cloud-based application - No installation required



Easy-to-share, short URL links for meetings/events



Compatible across devices



Enhanced security with ISO 27001 certified data centre





## **Features**

- HD quality audio and video calls for clear and crisp seamless communication Easy to schedule meetings/events in advance for planned interactions
- Manage and share meetings/events invites via email for quick access
- Mobile-friendly interface for hassle-free navigation and use on smartphone Recording feature to revisit, share, or review your meetings/events
- Multiple calendar view with day, week and month to manage meetings/events efficiently
- No installation required and runs on any WebRTC supported browser for improved access and customer engagement
- Real-time report generation for up-to-date results for drawing business insights
- Share and download notes and attachments during meetings/events.

## **Benefits**

- Improve collaboration and communication for business efficiency
- Reduce travel and logistics expenses by enabling virtual communication anytime, anywhere
- Ensure security in business communication through encrypted, interactive video calls
- Reduced data and bandwidth consumption when conducting calls
- Conduct meetings/events with external entities using easy-to-share short links.
- Connect on any network through any device
- ISO 27001 certified data centre to support and ensure security measures in place



For more information, visit us at www.tcsion.com

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